ANNEX B3: Template questionnaire for interviews with BMO representatives as part of the diagnostic tool

| Name: |
|--------------------|
| Organization: |
| Areas of interest: |
| Contact details: |
| Date of interview: |
| Interviewer: |

- □ How many members do you have, and what kind of businesses do they represent? What kind of services do you provide to your members?
- □ What are the things that make it most difficult to do business in this country, in your opinion?
- □ Are there any government departments which you think are especially good or bad at what they do, when it comes to dealing with businesspeople? Which are they? Why?
- □ What do you think about international donor agencies which have a presence in your country? Do you perceive them as doing a good job for the country, or as interfering? Are there any you have a particularly positive or negative feeling about?
- □ Thinking about efforts to promote public-private dialogue to improve conditions for doing business, if a well-known person were to appeal publicly for businesspeople and government to work together for the good of the country, who do you think that should be? Who would be listened to?